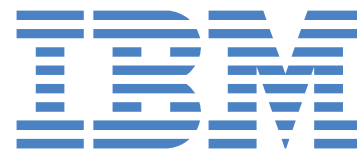



# IBM InfoPrint 32

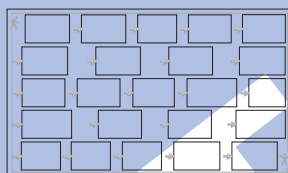
# IBM InfoPrint 40

## Quick Reference Card



### ① Install your printer and turn it on.

See the **Quick Setup Poster**  that came with your printer for instructions.



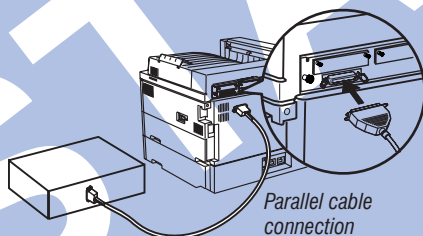
### ② Print a configuration page.

See the **Operator Panel** section of this **Quick Reference Card** for instructions.

### ③ Install any options (such as finisher, extra paper tray, network card, or SIMM) purchased for your printer.

See the instructions that accompany each option for installation instructions.

### ④ Connect the printer to a parallel cable or network.

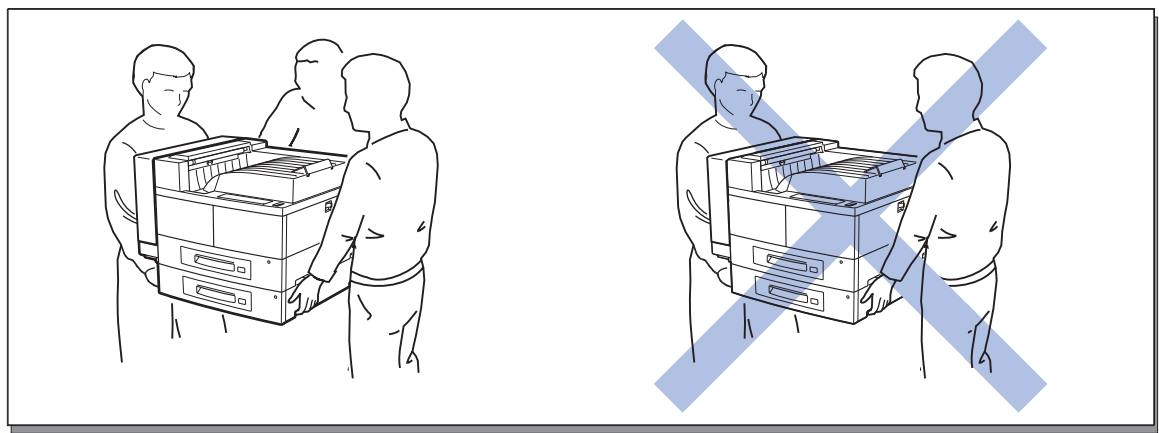
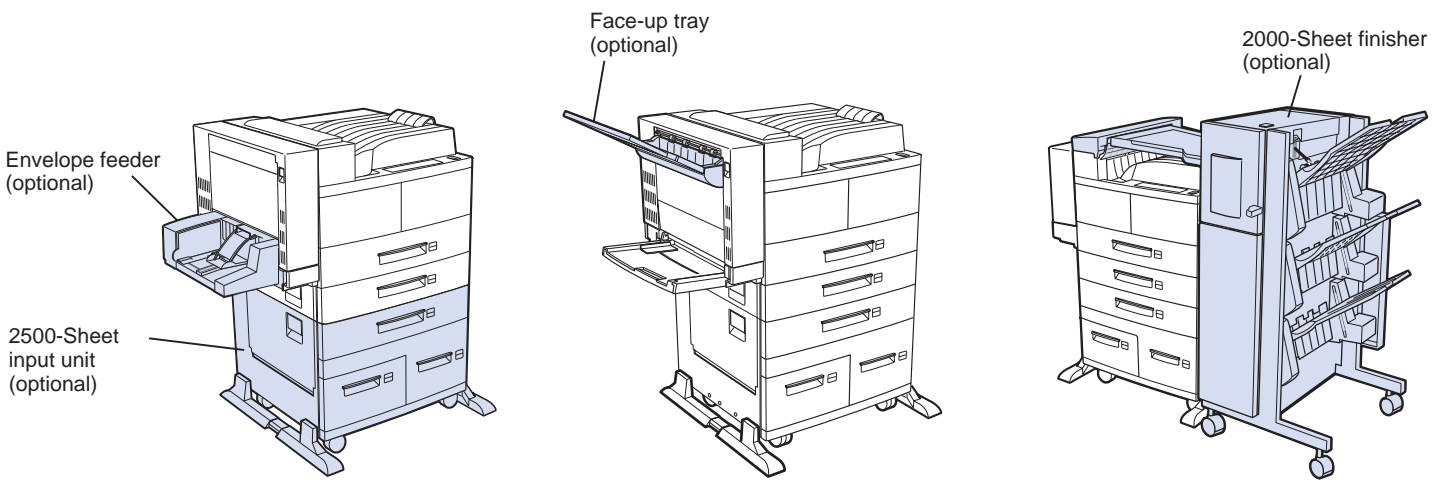
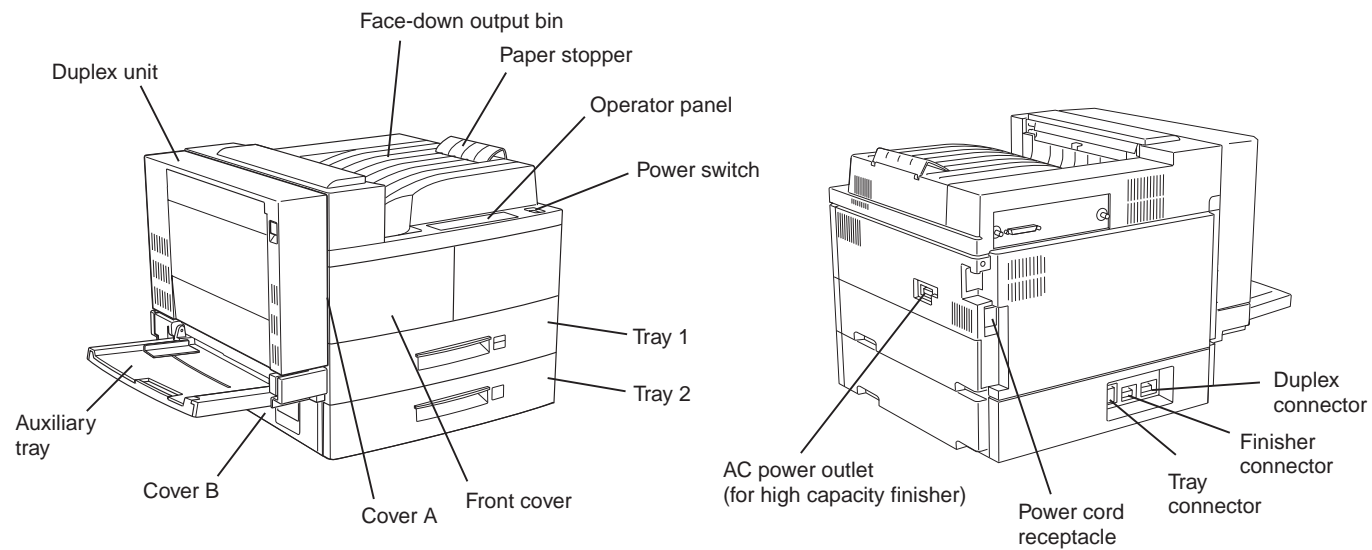


See the documentation that comes with the IBM Network Card for instructions on connecting your printer to a network.

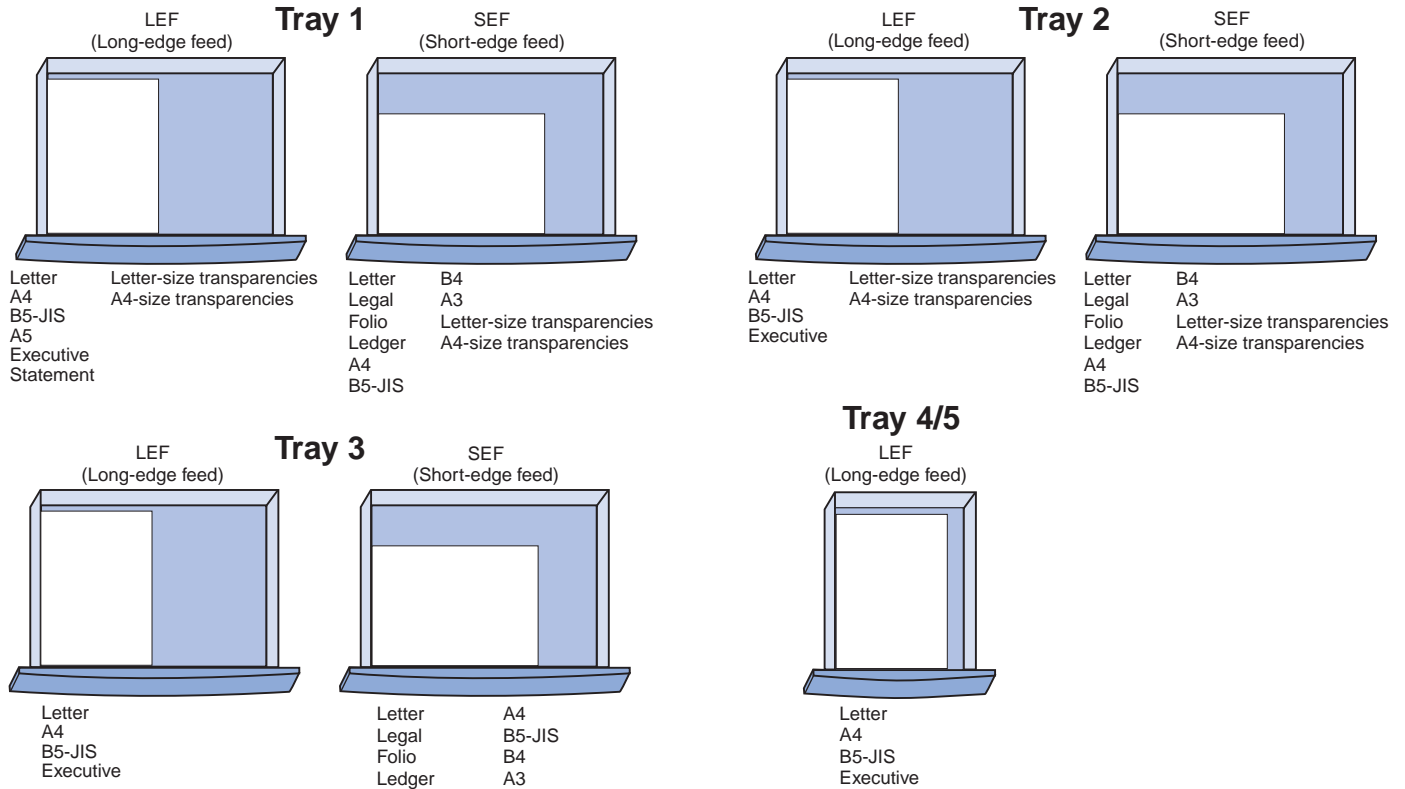
### ⑤ Install the printer drivers for your operating system.

Follow the instructions on the CD-ROM or on the installation diskettes.

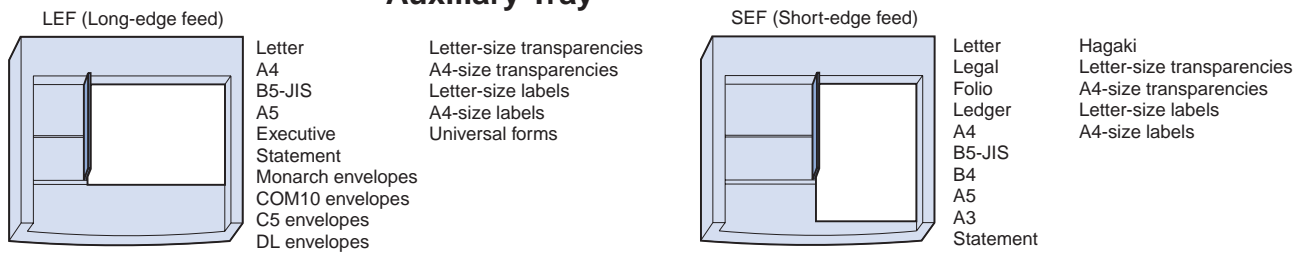
# Location of Printer Parts



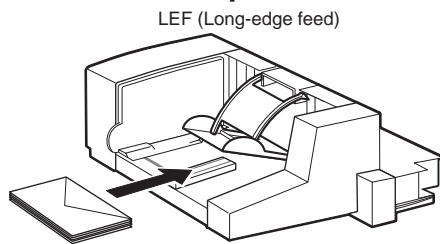
# Loading Paper



## Auxiliary Tray

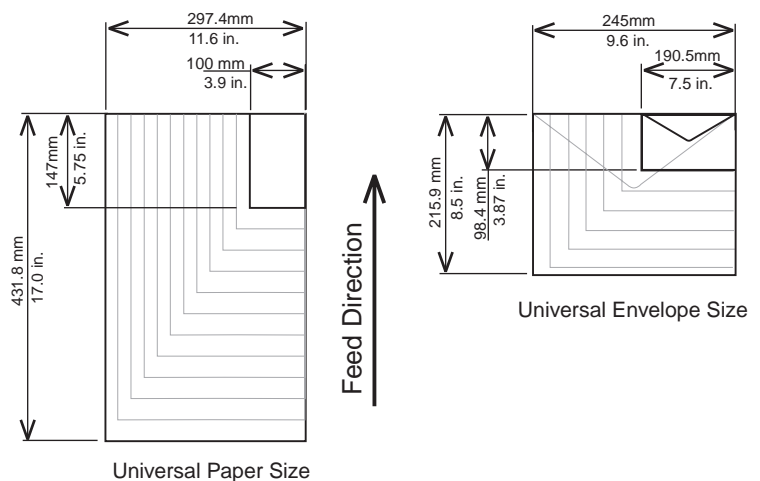


## Envelope Feeder



Monarch envelopes  
COM10 envelopes  
C5 envelopes  
DL envelopes  
Universal envelopes

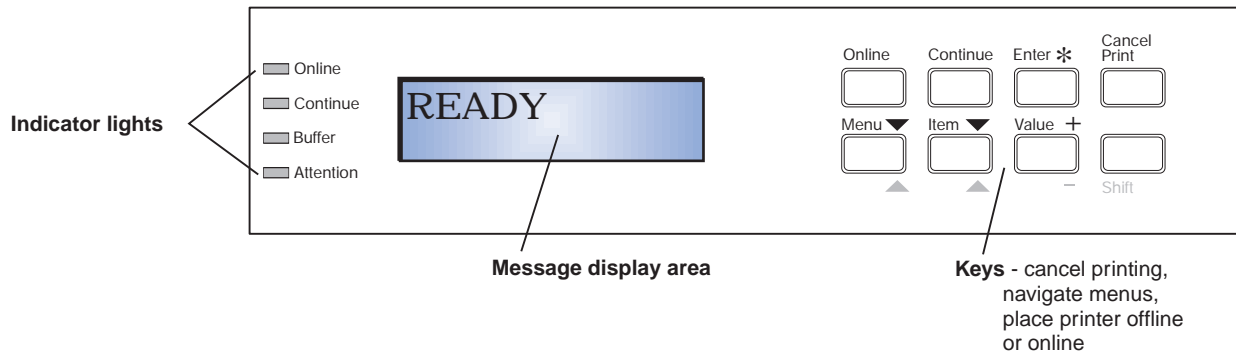
## Universal Size Maximum and Minimum



To use variable size paper or envelopes:

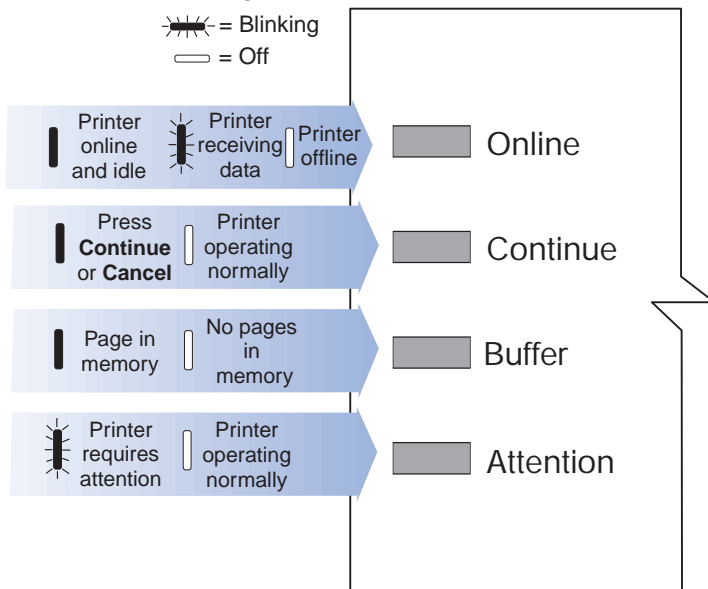
1. Load paper into the auxiliary tray short edge first.
2. For the auxiliary tray, set the Paper Menu AUXSIZE item to UNIV. For the envelope feeder, set the Paper Menu ENVSIZE item to UNI-ENV.
3. Make sure your print application formats the data for the paper or envelope size you use.

# Operator Panel



## Indicator Lights

= On  
 = Blinking  
 = Off



## Common Messages

Message	Action
<b>READY</b>	None required; the printer is ready.
<b>WARMING UP...</b>	Wait for Ready prompt.
<b>I/O INITIALIZING</b>	Wait for Ready prompt.
<b>OFFLINE</b>	Update menus or press ONLINE to make printer ready.
<b>KEY NOT VALID</b>	Some keys require the printer to be offline. Press ONLINE to make printer ready.
<b>MENU LOCKED</b>	You can view menu settings, but you cannot change them.
<b>POWER SAVER ON</b>	The printer is asleep. It will wake up when it receives a job.
<b>WAIT FOR IDLE PRINTER</b>	Wait for the prompt to print from Test Menu.
<b>002 TONER LOW</b>	Toner low, replace cartridge.
<b>07&lt;n&gt; COVER OPEN</b>	Close the specified cover.
<b>711 COVER OPEN</b>	Duplex unit is open.
<b>76&lt;n&gt; COVER OPEN</b>	Close the specified finisher cover.
<b>01&lt;n&gt; LOAD &lt;paper size&gt; IN &lt;tray&gt;</b>	Load paper of the specified size in the tray indicated.
<b>&lt;nnn&gt; PAPER JAM</b>	See <b>Clearing Paper Jams</b> on this Quick Reference Card.

## Printing a Configuration Page

1. On the operator panel, press the **Online** key once. OFFLINE appears in the message display area.



2. Press the **Menu** key. TEST MENU appears in the message display area.



3. Press the **Item** key. CONFIG PAGE appears.



4. Press the **Enter** key to print the configuration page. (It takes a moment or two.)
5. Press the **Online** key again to restore the printer to the READY status.

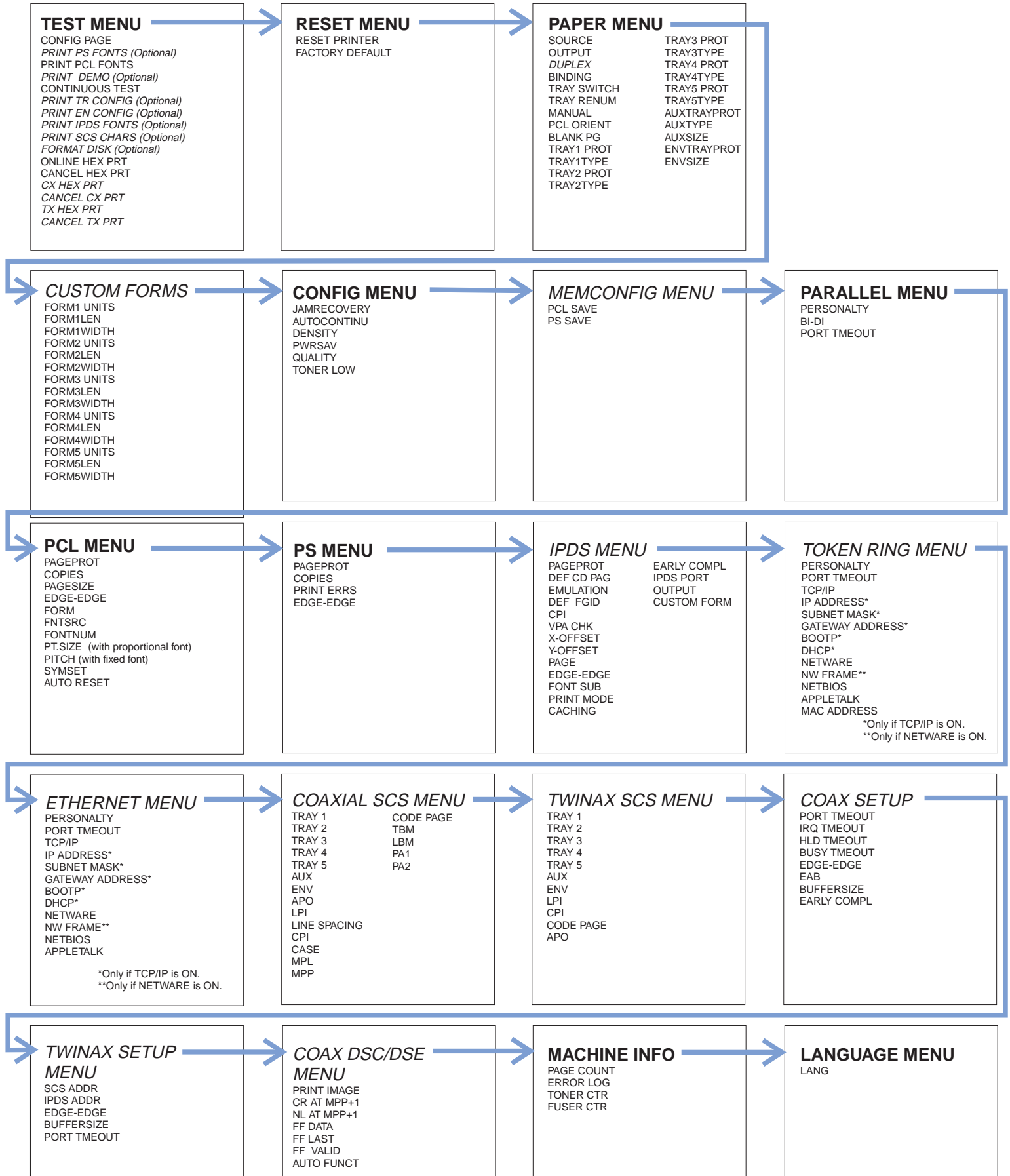


## Navigating Menus

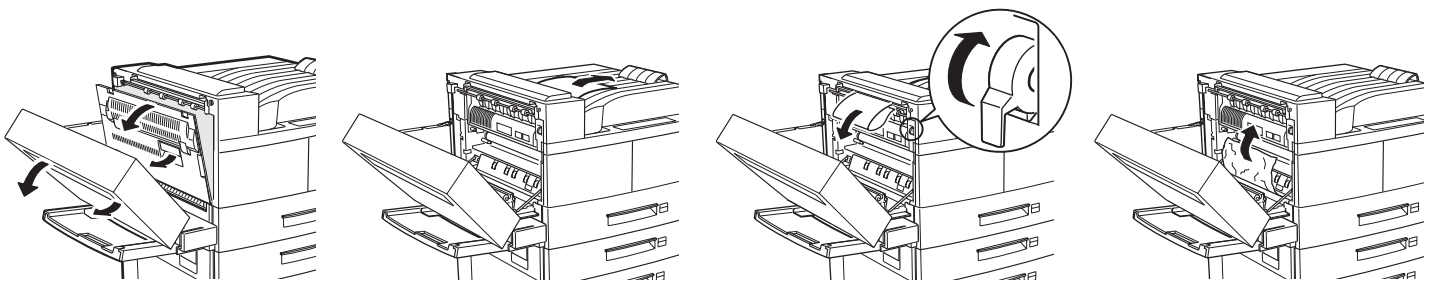
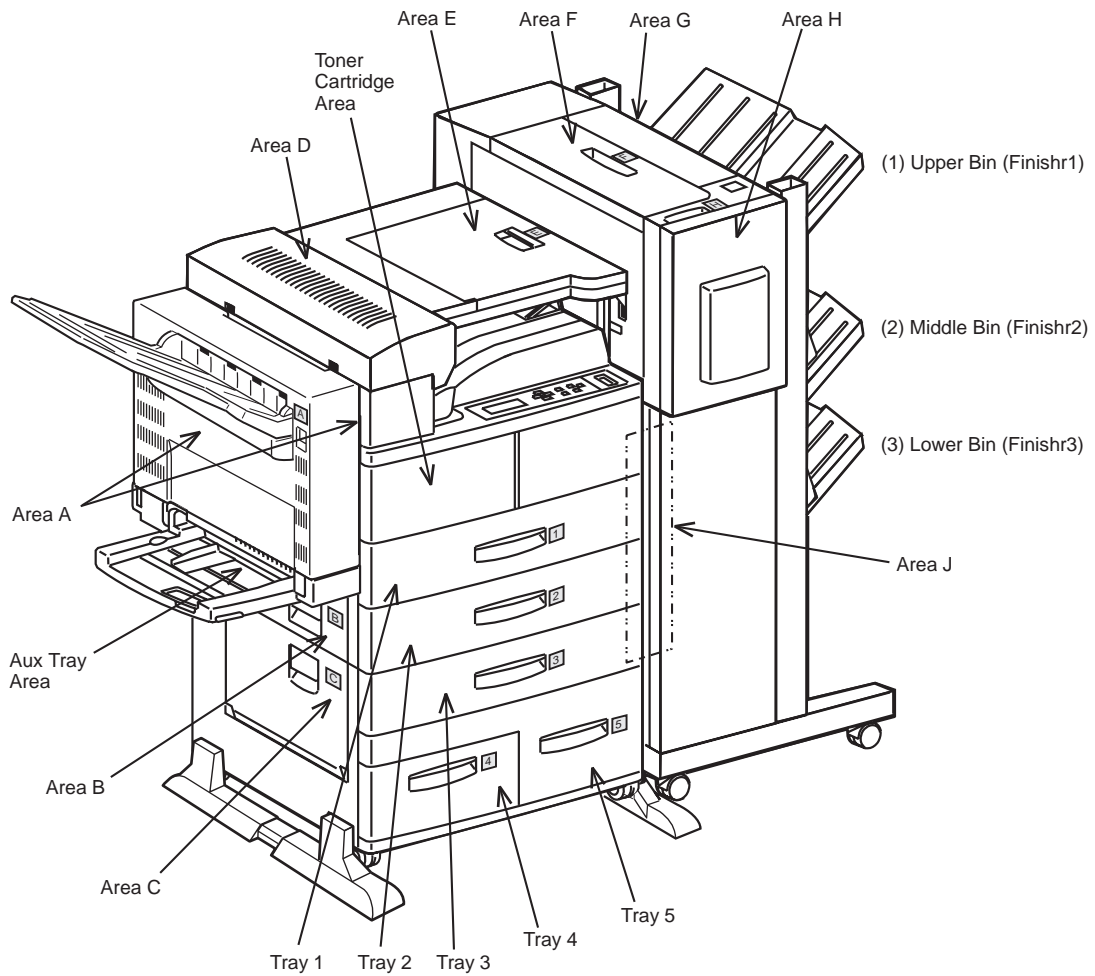
1. On the operator panel, press the **Online** key once. OFFLINE appears in the message display area.
2. Press the **Menu** key to display the menu you want.
3. Press the **Item** key to display the item you want.
4. Press the **Value** key to display the value you want.
5. Press the **Enter** key to change the setting to the value currently displayed. An asterisk (\*) appears next to the value after it is selected.
6. Press the **Online** key to restore the printer to READY status.

# Operator Panel Menus

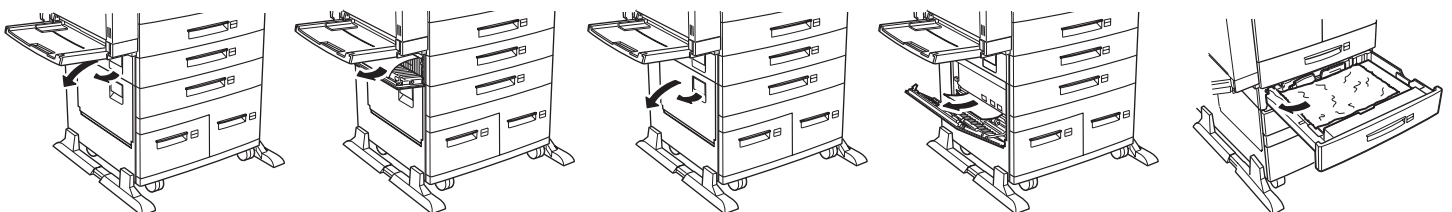
**Note:** Items in *italics* indicate menu items that appear only if the affected option is installed.



# Clearing Paper Jams



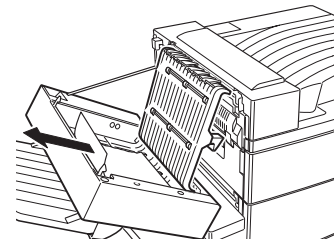
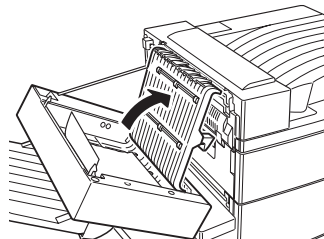
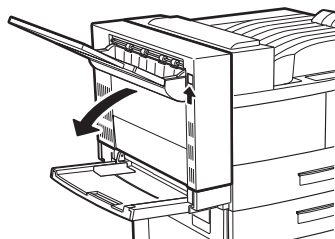
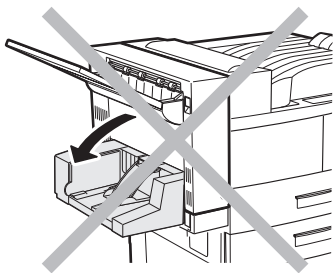
Exit Area Jams



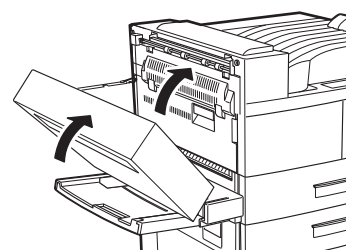
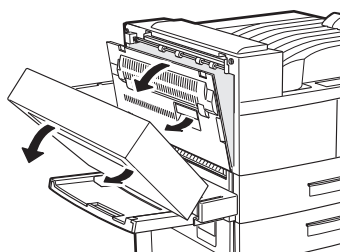
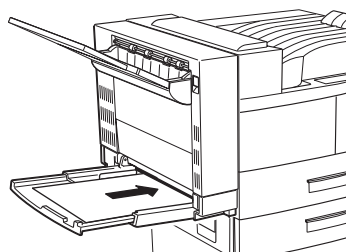
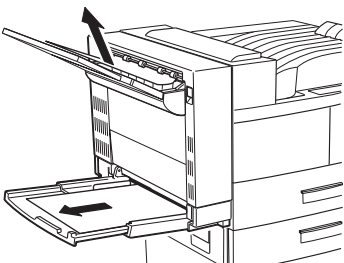
Paper Tray Area Jams



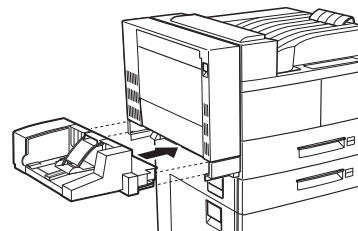
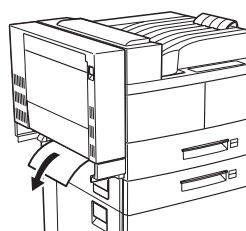
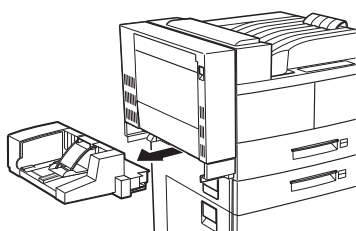
# Clearing Paper Jams



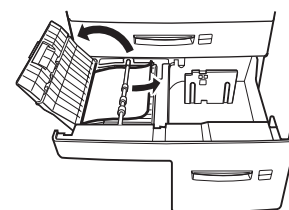
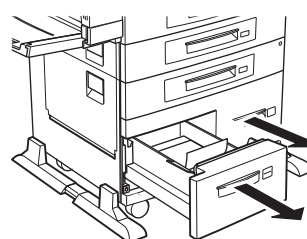
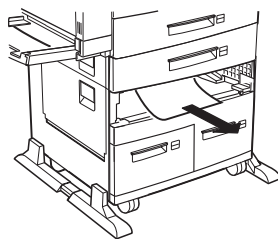
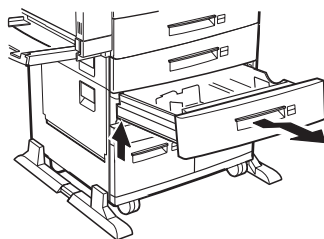
## Duplex Unit Jams



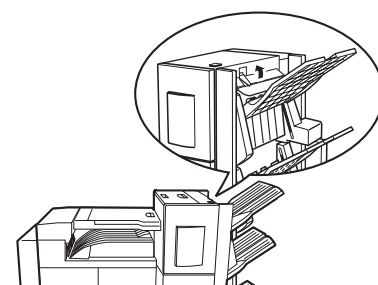
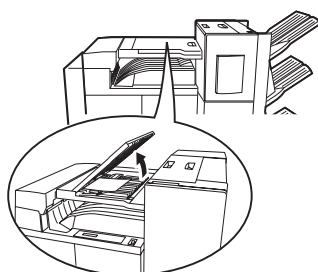
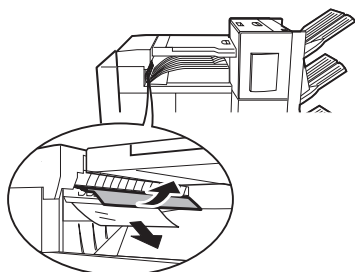
## Auxiliary Tray, Face-up Output Bin Jams



## Envelope Feeder Jams



## 2500-Sheet Input Unit Jams



## 2000-Sheet Finisher Jams



## Technical Support



If your printer does not print properly:

1. Try turning the printer off for ten seconds and turning it back on.
2. Print a configuration page (see *Printing a Configuration Page* on the *Operator Panel* page of this Quick Reference Card). If it prints, the problem is likely to be in the network or cabling leading to the printer. If it does not print, the problem may be in the printer.
3. Use the troubleshooting checklist in your *User's Guide*.
4. Call your service representative or IBM customer technical support (1-800-358-6661 in the USA and Canada). Be sure to have your serial number ready (located next to the toner cartridge on the printer frame).

*Note: If you need IBM operating system support (for example, AIX, OS/2, OS/400 and MVS), contact IBM software support (1-800-237-5511 in the USA, 1-800-465-2222 in Canada).*

## Ordering Supplies



Printing supplies can be ordered through your IBM authorized printer or printer supplies reseller.

**In the USA or Canada**, call 1-888-IBM-PRINT (1-800-426-7746) to ask for an authorized dealer or to order from IBM Printer Supplies.

**In other countries**, contact your point of purchase for information about where to order supplies.

**In Europe**, call IBM Supplies Fulfillment Operations:  
31-43-350 2756

or one of the following numbers:

- **Denmark:** 80015534
- **Finland:** 08001-13110
- **France:** 05-905871
- **Germany:** 0130 818005
- **Italy:** 1-678 78349
- **Norway:** 800-11389
- **Sweden:** 020-794270
- **United Kingdom:** 0800-968679

## For More Information...

### Contents of the CD-ROM

The CD-ROM that ships with the printer includes:

#### Documents related to your printer



- Quick Setup Poster
- Quick Reference Card
- User's Guide
- Safety and Warranty Information
- Ethernet/Token Ring Configuration Guide
- Twinax/Coax Configuration Guide
- IPDS/SCS Technical Reference
- PCL/PostScript Technical Reference

#### PCL5e and PostScript drivers for numerous operating systems

See the CD-ROM for details.

#### Network Tools and Utilities

- Network Print Manager (NPM) is a configuration tool for network administrators.
- Network Printer Resource Utility (NPRU) is a utility for downloading fonts and overlays to printer memory.
- Network Port Monitor is a utility for reporting printer and job status to Windows NT 4.0 users and clients of Windows NT servers on other Windows platforms.

See the *Readme* file on the CD-ROM for more information.

G544-5480-01



### IBM Printing Systems Company Home Page

To obtain the latest versions of the printer documentation, printer drivers, utilities, and programs:

1. Access the IBM Printing Systems Company home page:  
<http://www.printers.ibm.com>
2. Navigate to the document, printer driver, utility, or program you need and follow the instructions to download it.



38L0777



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